

FOR IMMEDIATE RELEASE

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NOTICE TO PNE ENERGY SUPPLY CUSTOMERS

This month PNE Energy Supply LLC, d/b/a Power New England made several filings at the Public Utilities Commission (PUC) requesting to transfer its customers to FairPoint Energy, LLC. PNE represents that the company can no longer serve its New Hampshire customers. The PUC accepted the request to terminate PNE's supply obligations. What does this mean for customers of PNE? See below:

All customers of PNE Energy and Power New England will continue to receive electricity without interruption.

Your account may be returned to your local utility, which in this case is PSNH. Or it may be switched to FairPoint Energy based on the contract between PNE & FairPoint Energy.

You may choose a different supplier. It can take up to two billing cycles (over a month) to implement the change. Don't forget to get the details of the terms before you make any decisions. To learn what questions to ask, see <http://www.oca.nh.gov/EnergyChoices.htm>.

For further information, please use the contact information below:

Aggregator or Supplier ¹ (alphabetic order)	Contact for Customer Service	Website
ENH Power	1-800-549-6160 customerservice@enhpower.com	www.enhpower.com
FairPoint Energy	1-866-984-2001	www.fairpointenergy.com
Glacial Energy of New England, Inc.	1-888-452-2425 or customercare@glacialenergy.com	www.glacialenergy.com
NextEra Energy Services New Hampshire, LLC	1-800-882-1276 custserv@nexteraenergyservices.com	www.nexteraenergyservices.com
North American Power and Gas	1-888-313-9086 customercare@napower.com	www.napower.com
People's Power & Gas, LLC	1-855-857-6937 info@peoplespower.com	www.peoplespower.com/ppg-services.php
Provider Power	1-866-573-2674 info@providerpower.com	www.providerpower.com
PSNH	1-800-662-7764	www.psnh.com
Resident Power	603-232-9293 info@residentpower.com	www.residentpower.com
Utility Choice Savings LLC	603-264-3810 info@utilitychoicesavings.com	www.utilitychoicesavings.com
White Columns Office Solutions, LLC	1-888-486-5174 tad@whitecolumnssolutions.com	www.whitecolumnssolutions.com

The OCA is an independent state agency representing the interests of New Hampshire's residential regulated utility ratepayers. To contact the OCA call 603-271-1172 or email us oca@oca.nh.gov.

¹ The OCA has made attempts to properly identify all suppliers/aggregators who serve NH's residential customers. If your company serves residential customers and is not listed, please contact us. Thank you.