



FOR IMMEDIATE RELEASE

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NOTICE TO RESIDENTIAL ELECTRIC CUSTOMERS

The Office of the Consumer Advocate (OCA) reminds customers that telemarketers offering a new rate or discount on your electricity bill must follow Public Utilities Commission's Consumer Protection rules. For example, the telemarketer must:

- Clearly identify which company he or she represents;
- State the telephone number or address at which the company can be reached; and
- Maintain a Do Not Call List.

The telemarketer should be able to inform you of their electric supply rates or discounts WITHOUT requiring identifying account information. You only need to provide identifying account information (such as account number & name of your current electric provider) to the telemarketer if you choose to switch suppliers.

Check out the OCA's website for more information about Electricity Choice in New Hampshire, www.oca.nh.gov. To view a list of all registered companies, please visit <http://www.puc.nh.gov//Consumer/energysuppliers.htm> or contact the Public Utilities Commission's Consumer Affairs Division for assistance at 1-800-852-3793 (within NH only) or 603-271-2431, Monday through Friday from 8:00 a.m. to 4:30 p.m.

The OCA is an independent state agency representing the interests of New Hampshire's residential regulated utility ratepayers. To contact the OCA call 603-271-1172 or email us oca@oca.nh.gov.