

CONSUMER ADVOCATE
F. Anne Ross

ASSISTANT
CONSUMER ADVOCATE
Kenneth E. Traum

STATE OF NEW HAMPSHIRE



OFFICE OF CONSUMER ADVOCATE
21 S. Fruit St., Suite 18
Concord, N.H. 03301-2429

TDD Access: Relay NH
1-800-735-2964

Tel. (603) 271-1172

FAX No. 271-1177

Website:
www.oca.nh.gov

February 28, 2006

FOR IMMEDIATE RELEASE

The Office of Consumer Advocate (OCA) invites all New Hampshire residential utility customers to voice their opinions about important and current public utility issues. Please visit www.oca.nh.gov for a new addition to our website, a consumer survey. This is your opportunity to impact the work of the OCA and, possibly, the qualities and rates of your utility services.

The first survey question concerns renewable energy and the willingness of customers to pay a premium for the benefits of such energy. This issue is presently the topic of policy discussions in the NH Legislature. The OCA will consider the survey results, which will be tallied and posted in April, when it develops positions for these policy discussions and future dockets at the NH Public Utilities Commission (PUC). Please participate and share your thoughts with us. Also, if you have an idea or suggestion for an upcoming survey, please do not hesitate to contact us at oca@puc.nh.gov or 603-271-1172.

In addition to the consumer survey, you may view present and past New Hampshire Ratewatcher newsletters, follow the Residential Ratepayers' Advisory Board actions, learn about the telecommunications, electric, gas and water industries, and obtain other interesting and helpful consumer information from the OCA's website. The OCA invites you to tour the website and share your comments and suggestions for improvement.

The OCA strives to provide you, the residential utility customer, with the tools and information that you need to make educated decisions about your utility services. The OCA also endeavors in its work before the PUC and the Legislature to ensure that you receive safe, reliable and reasonably-priced regulated utility services.

The OCA is an independent state agency representing the interests of New Hampshire's residential utility ratepayers.

Office of Consumer Advocate
21 S. Fruit Street, Suite 18
Concord, NH 03301
603-271-1172
www.oca.nh.gov